

Version management

Date	Version	Modified by:	Modification:
18-02-2019	1.0	Dennis Kauw	The start of this document
26-04-2022	2.0	Anno van den Bos	Modified to fit the current time and day

Policy statement

The policy of our organization is focused on continuously complying to the expectations of the internal and external surroundings of JC-Electronics.

The management at JC-Electronics is committed to prioritize quality and the health and safety of employees in achieving all company objectives. We are convinced that our will to excel at these subjects will contribute to strengthen the continuity of our company and the realization of our mission and vision.

Maximum customer satisfaction

We strive to achieve 100% customer satisfaction. We periodically measure to which extent our partners and customers are satisfied. Where possible, we initiate immediate actions for improvement. We see it as our duty to deliver products and services that comply to the demands and expectations of our customers, or even exceed those.

Process management and improvement

In this policy our number one ambition is to deliver a large portion of added value for our customers to obtain their objectives. In order to realize this, we have added an important focus in our policy to select, keep and improve the knowledge and skills of our employees. This compliance to the conditions illustrated in ISO 9001:2015, with the main goal to secure and continuously improve the quality system, is helping us to achieve that.

We are working on continuously improve our management system by:

- Evaluating the effectiveness of our management system and execute actions for improvement;
- Spotting opportunities in the market and acting on them;
- Identifying risks in our processes and taking preventive measures;
- Learning from the moments in which our processes don't yeild the desired results;
- Motivating, supporting and training employees in executing their daily tasks;
- Executing internal audits.

Laws and regulations

Our products and services are compliant to the relevant laws and regulations.

Health and Safety

A good, healthy company starts with good and healthy employees, who can execute their jobs under safe conditions. We put a lot of value into working conditions and we invest continuously in ergonomic solutions and safety measures to improve the situation within the workplace.

Management is ensuring that this policy statement is reviewed and renewed accordingly every three years.

Leek, 26-04-2022

On behalf of management,

Jannes Cruiming